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MANUFACTURER'S WARRANTIES

Mitsubishi Motors Australia Limited ("MMAL") provide the following warranties in connection with the new vehicle with which this booklet is supplied and any accessories or equipment manufactured or supplied by MMAL and included with the vehicle ("vehicle") when first sold (other than any items that are expressly excluded or to which a separate warranty applies). These warranties are subject to the terms and conditions detailed in this booklet, including the information set out on the page headed "explanation of warranty" and "owner responsibilities". These warranties are in addition to other rights and remedies you may have under any applicable federal, state or territory law in relation to the vehicle.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

These warranties:

- Do not exclude or limit any condition, warranty, guarantee, right or remedy implied by any applicable federal, state or territory legislation.
- Only apply for the Australian domestic market and not for any overseas markets.

NEW CAR WARRANTY – PRE 15MY

(Internal Combustion Vehicles)

(5 years from date of first registration or 130,000km)

MMAL warrants that the vehicle will be free from defects in materials and factory workmanship under conditions of normal use and service within Australia during the period commencing on the date the Vehicle is first registered or put into service for any purpose (whichever occurs first) and expiring 60 months (5 years) later, or until the Vehicle has been driven a distance exceeding 130,000kilometres (whichever occurs first). Any defect must appear, and any claim under this warranty must be made, before the first to occur of either the time or distance limitations. The New Car Warranty is subject to the Vehicle being serviced in accordance with the Service Schedules set out in this booklet at the specified servicing intervals for the duration of the New Car Warranty.

The New Car Warranty does not apply to the vehicle's battery (12 Volt) or tyres to which separate warranties apply.

NEW CAR WARRANTY – POST 15MY

(5 years from date of first registration or 100,000km excluding 15MY Triton)

MMAL warrants that the vehicle will be free from defects in materials and factory workmanship under conditions of normal use and service within Australia during the period commencing on the date the Vehicle is first registered or put into service for any purpose (whichever occurs first) and expiring 60 months (5 years) later, or until the Vehicle has been driven a distance exceeding 100,000kilometres (whichever occurs first). Any defect must appear, and any claim under this warranty must be made, before the first to occur of either the time or distance limitations. The New Car Warranty is subject to the Vehicle being serviced in accordance with the Service Schedules set out in this booklet at the specified servicing intervals for the duration of the New Car Warranty.

The New Car Warranty does not apply to the vehicle's battery (12 Volt) or tyres to which separate warranties apply.

PERFORATION CORROSION WARRANTY

(5 years from date of first registration)

MMAL warrants that the original equipment sheet metal components of the vehicle will be free from holes formed as a result of the corroding of those components under conditions of normal use (refer explanation of warranty page 5) and service within Australia during the period commencing on the date the vehicle is first registered or put into service for any purpose (whichever occurs first) and expiring 60 months (5 years) later ("Perforation Corrosion Warranty").

The Perforation Corrosion Warranty is subject to the proper care and maintenance of the vehicle as recommended in the vehicle owner's manual.

AUXILIARY BATTERY WARRANTY (12 VOLT)

The original equipment battery is warranted for 12 months commencing from the date the vehicle is first registered or put into service regardless of distance travelled.

MAIN POWER (TRACTION) BATTERY WARRANTY

(330 VOLT) (Electric & Hybrid Vehicles)

The original equipment main power (traction) battery is warranted for 5 years or 100,000 kilometres (whichever occurs first) commencing from the date the vehicle is first registered.

GENUINE PARTS WARRANTY

MMAL warrants that genuine parts will be free from defects in material under conditions of normal use and service within Australia for 12 months or 20,000km (whichever occurs first) from date of fitment.

When parts are replaced during the vehicle warranty, those parts are covered for whichever is the greater of 12 months or 20,000km (whichever occurs first) or the balance of the New Car Warranty except where any of these warranties exceed the service life of the component.

GENUINE ACCESSORY WARRANTY – PRE 15MY

(Internal Combustion Vehicles)

MMAL warrants that genuine accessories will be free from defects in material under conditions of normal use and service within Australia.

When fitted prior to vehicle retail delivery, genuine accessories are covered by the manufacturers initial warranty, i.e. 36 months or 130,000km (whichever occurs first)(internal combustion vehicle) or 36 months or 100,000km (whichever occurs first) (electric & hybrid vehicles).

When fitted after vehicle delivery, Genuine Accessories are warranted for whichever is the greater of the following:

- The balance of 36 months or 130,000km (whichever occurs first) from date of vehicle delivery (internal combustion vehicles – excluding 16MY and 15MY vehicles) or the balance of 36 months or 100,000km (whichever occurs first) (i-MiEV, Outlander PHEV or 16MY and 15MY vehicles)
- 12 months or 20,000km (whichever occurs first) from date of fitment.

GENUINE ACCESSORY WARRANTY – POST 15MY

MMAL warrants that genuine accessories will be free from defects in material under conditions of normal use and service within Australia.

When fitted prior to vehicle retail delivery, genuine accessories are covered by the manufacturers initial warranty, i.e. 36 months or 100,000km (whichever occurs first).

When fitted after vehicle delivery, Genuine Accessories are warranted for whichever is the greater of the following:

- The balance of 36 months or 100,000km (whichever occurs first) from date of vehicle.
- 12 months or 20,000km (whichever occurs first) from date of fitment.

EXPLANATION OF WARRANTY

What Is Covered

Mitsubishi Motors Australia Ltd (MMAL) warrants that for a designated period of time or specified distance (kilometres) as set out in the section titled “Manufacturer’s Warranties”, MMAL will, at its discretion, repair or replace any original equipment components identified as defective in material or workmanship except for:

- Tyres (which are covered by the tyre manufacturer)
- Items listed in the section “what is not covered”. The warranty start date is shown on the owners certificate on the inside front cover of the service and warranty booklet. This date is the date that the vehicle is first registered or put into service for any purpose (whichever occurs first).

What Is Not Covered

- Tyres are not covered by the manufacturers warranties but by the tyre manufacturer’s warranty. In order to obtain tyre warranty service, you must present the vehicle to an agent of the tyre manufacturer. Any Mitsubishi dealer will assist you if you have any questions regarding the tyre warranty or require assistance in arranging presentation of the vehicle to a tyre manufacturer’s agent.
- Items designated for replacement as part of a scheduled service and normal maintenance items are not covered.
- Normal wear and tear meaning the gradual reduction of operating performance of parts having regard to the age of the vehicle, distance travelled and operating conditions is not covered.
- Normal deterioration of rubber components, trim, paint and appearance items having regards to the age of the vehicle, the operating conditions and the level of care is not covered.
- Repairs, parts replacement or adjustments required as a result of vehicle misuse or negligence are not covered. This includes (but is not necessarily limited to):
 - Using the vehicle to participate in formal or informal competitive events such as racing, rallying, track days, hill climbing, speed trials and similar events.
 - Off road use (including operating the vehicle on beaches) where the Vehicle is not designed or marketed for that purpose.
 - Driving over kerbs or driving over speed humps at speeds exceeding the recommended speed.
 - Water ingress resulting from flood immersion or deep water fording.
- Vehicle overloading – refer to the owner’s manual for details of permissible vehicle loads.

- Consequential damage that occurs as a result of continuing to operate the vehicle with a defect evident.
- Lack of proper care or attention as defined in vehicle manuals.
- Repairs or parts replacement required as a result of inadequate or improper servicing are not covered. This includes (but is not necessarily limited to):
- Failure to carry out servicing at the intervals and in accordance with the schedules as specified in this booklet.
- Fitment of parts, accessories or add on equipment that are not made or approved by MMAL.
- The use of oils, fluids and coolants that do not meet MMAL specifications.
- Repairs or parts replacement required as a result of fitment of parts, accessories or add on equipment that are not made or approved by MMAL are not covered.
- Repairs or parts replacement required as a result of alterations or modifications to the vehicle that are not approved by MMAL are not covered.
- Repairs or parts replacement required as a direct result of the use of incorrect, contaminated or poor quality fuel are not covered – refer to the owner’s manual for fuel requirements.
- Environmental damage such as stone chipping, hail damage, bird or insect droppings, airborne fall out, chemicals etc. is not covered.
- Where there is no failure to comply with a consumer guarantee incidentals such as car rental and accommodation costs, loss of use of vehicle, inconvenience, commercial loss and other consequential damage are not covered.

OWNER RESPONSIBILITIES

It is the responsibility of the owner to:

- Properly use, maintain and care for the vehicle as outlined in the owner’s manual and the vehicle service and maintenance section in the service and warranty booklet.
- Retain service and inspection records for use in the event a question arises concerning the service history or in the event the vehicle is sold.
- Take the vehicle to an authorised Mitsubishi dealer (internal combustion vehicle) or authorised Mitsubishi i-MiEV or Outlander PHEV Dealer (electric & hybrid vehicles) during business hours at the owner’s expense in order to make any claim under the initial warranty, extended warranty or powertrain warranty to obtain your warranty service. The address of your local authorised Mitsubishi dealer or authorised Mitsubishi i-MiEV or Outlander PHEV dealer can be found at www.mitsubishi-motors.com.au
- Present the vehicle at an authorised Mitsubishi dealer (internal combustion vehicle) or authorised Mitsubishi i-MiEV or Outlander PHEV dealer (electric & hybrid vehicles) at some time during the final 6 months of the initial warranty to have the extended warranty registration validation in the service and warranty booklet.
- Present the vehicle to an authorised Mitsubishi dealer or authorised Mitsubishi i-MiEV or Outlander PHEV dealer within the warranty period to enable all warrantable concerns to be attended to and finalised prior to the end of the applicable warranty.
- To make available proof of ownership to an authorised Mitsubishi dealer or authorised Mitsubishi i-MiEV or Outlander PHEV dealer for any warranty item.

FREQUENTLY ASKED QUESTIONS

What should I do if I have a problem with my Mitsubishi?

As all Mitsubishi vehicles are manufactured using the latest processes and techniques and are subject to stringent quality checks prior to leaving the factory and by the dealer prior to delivery, it is highly unlikely that you will experience any problems. However, should you have any concerns or questions you can take your vehicle to the dealer who you purchased the vehicle from or an authorised Mitsubishi dealer or Authorised Mitsubishi i-MiEV or Outlander PHEV dealer in the national network of Mitsubishi genuine service centres.

What happens to my warranty if I modify my vehicle?

The manufacturer's warranties apply to original components that have not been modified or altered from manufacturer's specifications. In the event that you modify your vehicle or install components or accessories that are not approved by Mitsubishi Motors then any repairs or replacement required as a result of the modification or installation (including consequential damage to original components) will not be covered. Investigations undertaken to establish whether a warrantable condition exists will be at the owners cost.

What should I do if I have a problem during the warranty period?

In the unlikely event that warranty service is required you should contact an authorised Mitsubishi dealer or authorised Mitsubishi i-MiEV or Outlander PHEV dealer and make an appointment to have your vehicle inspected. If you require assistance to locate an authorised Mitsubishi dealer or authorised Mitsubishi i-MiEV dealer, please visit www.mitsubishi-motors.com.au

I've just purchased a used Mitsubishi. Do the Manufacturer's Warranties still apply?

You should check the service record in the service and warranty booklet to confirm that all services have been performed at the required intervals. If you have any doubt regarding the service history, you should contact an authorised Mitsubishi dealer or authorised Mitsubishi i-MiEV or Outlander PHEV dealer and make an appointment to have the vehicle inspected to ensure that all servicing requirements have been completed. You should also advise Mitsubishi Motors that you have taken ownership of the vehicle by completing and returning the notice of change of address or ownership in the back of the service and warranty booklet.

I've just purchased a used Mitsubishi. Am I entitled to Diamond Advantage Roadside Assistance?

If applicable, Diamond Advantage Roadside Assistance is transferable to the second and subsequent owners. You should advise Mitsubishi Motors that you have taken ownership of the vehicle by completing and returning the notice of change of address or ownership in the back of the service and warranty booklet. Please refer to our website www.mitsubishi-motors.com.au for full terms and conditions applicable to Diamond Advantage Roadside Assistance.

How often does my Mitsubishi require servicing?

Your Mitsubishi should be serviced every 12 months or 15,000km (whichever occurs first) as a minimum. Some items require more frequent attention under some driving conditions. Refer to the vehicle service and maintenance section in the service and warranty booklet for further information.

Who should service my Mitsubishi?

At Mitsubishi Motors we use state of the art manufacturing technology and world-class quality control systems to ensure that you take delivery of a vehicle that will give you many years of motoring pleasure. It is well worth protecting your investment by ensuring that your Mitsubishi gets the specialist care that only an authorised Mitsubishi dealer or authorised Mitsubishi i-MiEV or Outlander PHEV dealer can deliver. By trusting your vehicle to a factory trained and backed service team at an authorised Mitsubishi dealer or authorised Mitsubishi i-MiEV or Outlander PHEV dealer you can be sure that your Mitsubishi will get the expert servicing and care it needs to continue delivering optimum performance, efficiency, safety and reliability.

Who should I contact at the Mitsubishi Genuine Service Centre?

You should talk to your service adviser in the first instance however if they are unable to assist, ask to talk with the service manager.

What oils and fluids should be used in my Mitsubishi?

The oils and fluids used in a number of the major components of your vehicle are manufactured to a proprietary factory formulation to ensure optimum performance and durability. The use of other oils and fluids can lead to performance and/or durability concerns which may not be covered by the manufacturer's warranties. Mitsubishi genuine service centre will always use Mitsubishi Motors specified oils and fluids unless you request otherwise.